



Appointment Cancellation Policy

At Round Rock Periodontics, we understand that interruption of our schedules occurs.

However, appointments are made in advance to accommodate our patients and the treatment being performed. Our staff prepares for every appointment by sterilizing, organizing and arranging the set up items prior to your arrival. This ensures that we provide the best care possible for all of our patients.

If you are unable to keep an appointment, we kindly ask that you give our office at least two business days prior to a hygiene or exam appointment, and one full week prior to a surgical appointment, so that we can fill the time initially reserved for you, with another patient who may have been waiting for appointment time.

Failure to honor this policy will result in a fee being charged to your account. For an appointment scheduled with our hygienist, a \$25.00 fee will be assessed. If this appointment is for scaling and root planing, a fee of \$100.00 will apply. For an appointment scheduled with our doctors, a \$150 fee will be assessed. At the time that we schedule your surgical appointment, a \$200.00 deposit is required. This deposit is refundable, as long as the surgical appointment is cancelled or rescheduled within 7 days of the surgery. If your surgical appointment is cancelled or rescheduled after this period of time, the deposit is forfeited.

We reserve time in our schedule for you in advance to accommodate your busy schedule, and we will make every attempt to contact you to verify your appointment. We ask that you give us the same consideration when needing to change or cancel your appointment.

Our commitment to provide the best care is our top priority. We look forward to accomplishing all of your treatment needs in a comfortable environment. If you have any questions, feel free to contact us at 512-255-1221.

Signature of Patient

Date